

1 ENGROSSED SENATE
2 BILL NO. 298

By: Quinn of the Senate

3 and

4 Mulready of the House

5
6 An Act relating to insurance; creating the Unclaimed
7 Life Insurance Benefits Act; providing applicability
8 of act; defining terms; directing insurer to compare
9 certain policies and accounts to a Death Master File;
10 providing requirements of insurer upon learning of
11 death of a person; authorizing certain disclosures;
12 prohibiting certain charges; requiring certain
13 interest to be payable to beneficiaries or escheat to
14 the state under certain circumstances; authorizing
15 the Insurance Commissioner to promulgate certain
16 rules; providing certain penalties for violations;
17 authorizing the insurer to report and remit certain
18 proceeds under certain circumstances; exempting
19 insurer from liability in certain circumstances;
20 providing for codification; and providing an
21 effective date.

22 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

23 SECTION 1. NEW LAW A new section of law to be codified
24 in the Oklahoma Statutes as Section 4039 of Title 36, unless there
25 is created a duplication in numbering, reads as follows:

26 This act shall be known and may be cited as the "Unclaimed Life
27 Insurance Benefits Act".

28 SECTION 2. NEW LAW A new section of law to be codified
29 in the Oklahoma Statutes as Section 4039.1 of Title 36, unless there
30 is created a duplication in numbering, reads as follows:

1 The requirements of the Unclaimed Life Insurance Benefits Act
2 shall be applicable only to life insurance policies, annuity
3 contracts and retained asset accounts issued and delivered in this
4 state and which are issued or entered into on or after January 1,
5 2016.

6 SECTION 3. NEW LAW A new section of law to be codified
7 in the Oklahoma Statutes as Section 4039.2 of Title 36, unless there
8 is created a duplication in numbering, reads as follows:

9 As used in the Unclaimed Life Insurance Benefits Act:

10 1. "Account owner" means the owner of a retained asset account
11 who is a resident of this state;

12 2. "Annuity" means an annuity contract issued in this state.
13 The term "annuity" shall not include any annuity contract used to
14 fund an employment-based retirement plan or program where the
15 insurer takes direction from the plan sponsor and plan
16 administrator;

17 3. "Death Master File" means the United States Social Security
18 Administration's Death Master File or any other database or service
19 that is at least as comprehensive as the United States Social
20 Security Administration's Death Master File for determining that a
21 person has reportedly died;

22 4. "Death Master File match" means a search of the Death Master
23 File that results in a match of a person's name and social security
24 number, or the name and date of birth of an insured;

1 5. "Insurer" means a domestic or foreign life insurance company
2 writing life insurance as defined at Section 702 of Title 36 of the
3 Oklahoma Statutes;

4 6. "Knowledge of death" means receipt of an original or valid
5 copy of a certified death certificate or a Death Master File match
6 validated by a secondary source by the insurer;

7 7. "Person" means the policy owner, insured, annuity owner,
8 annuitant or account owner, as applicable under the policy, annuity
9 or retained asset account subject to this act;

10 8. "Policy" means any policy or certificate of life insurance
11 issued or delivered in this state on or after January 1, 2016. The
12 term "policy" shall not include:

- 13 a. any policy or certificate of life insurance that
14 provides a death benefit under an employee benefit
15 plan subject to the federal Employee Retirement Income
16 Security Act of 1974 or under any federal employee
17 benefit program,
- 18 b. any policy or certificate of life insurance that is
19 used to fund a preneed funeral contract or
20 prearrangement,
- 21 c. any policy or certificate of credit life or accidental
22 death insurance, or

1 d. any policy issued to a group master policyholder for
2 which the insurer does not provide recordkeeping
3 services;

4 9. "Recordkeeping services" means those circumstances under
5 which the insurer has agreed with a group policyholder to be
6 responsible for obtaining, maintaining, and administering, in its
7 own system, information about each individual insured under an
8 insured's group insurance contract (or a line of coverage
9 thereunder), which shall include at least the following information:

- 10 a. Social Security number or name and date of birth,
11 b. beneficiary designation information,
12 c. coverage eligibility,
13 d. benefit amount, and
14 e. premium payment status; and

15 10. "Retained asset account" means any mechanism whereby the
16 settlement of proceeds payable under a policy or annuity is
17 accomplished by the insurer or an entity acting on behalf of the
18 insurer depositing the proceeds into an account with check or draft
19 writing privileges, where those proceeds are retained by the insurer
20 or its agent, pursuant to a supplementary contract not involving
21 annuity benefits other than death benefits.

22 SECTION 4. NEW LAW A new section of law to be codified
23 in the Oklahoma Statutes as Section 4039.3 of Title 36, unless there
24 is created a duplication in numbering, reads as follows:

1 A. An insurer shall perform a comparison of its in-force
2 policies, annuities, and retained asset accounts issued in this
3 state against a Death Master File, on at least a semiannual basis,
4 to identify potential Death Master File matches.

5 1. An insurer may comply with the requirements of this section
6 by using the full Death Master File once and thereafter using the
7 Death Master File update files for future comparisons.

8 2. Nothing in this section shall limit the insurer from
9 requesting a valid death certificate as part of any claims
10 validation process.

11 B. If an insurer learns of the possible death of a person,
12 through a Death Master File match or otherwise, then the insurer
13 shall, within ninety (90) days:

14 1. Complete a good-faith effort, which shall be documented by
15 the insurer, to confirm the death of the person against other
16 available records and information;

17 2. Review its records to determine whether the deceased person
18 had purchased any other products with the insurer;

19 3. Determine whether benefits may be due in accordance with any
20 applicable policy, annuity or retained asset account;

21 4. If the beneficiary or other authorized representative has
22 not communicated with the insurer within the ninety-day period, take
23 reasonable steps, which shall be documented by the insurer, to
24 locate and contact the beneficiary or beneficiaries or other

1 authorized representative on any such policy, annuity or retained
2 asset account, including, but not limited to, sending the
3 beneficiary information regarding the insurer's claims process and
4 the need to provide an official death certificate if applicable
5 under the policy, annuity or retained asset account; and

6 5. In the event the insurer is unable to confirm the death of a
7 person following a Death Master File match, an insurer may consider
8 such policy, annuity or retained asset account to be in force in
9 accordance with its terms.

10 C. To the extent permitted by law, an insurer may disclose
11 minimum necessary personal information about a person or beneficiary
12 to a person who the insurer reasonably believes may be able to
13 assist the insurer in locating the beneficiary or a person otherwise
14 entitled to payment of the claims proceeds.

15 D. An insurer or its service provider shall not charge any
16 beneficiary or other authorized representative any fees or costs
17 associated with a Death Master File search or verification of a
18 Death Master File match conducted pursuant to this section.

19 E. The benefits from a policy, annuity or retained asset
20 account, plus any applicable accrued contractual interest, shall
21 first be payable to the designated beneficiaries or owners and, in
22 the event said beneficiaries or owners cannot be found, shall
23 escheat to the state as unclaimed property as provided in the
24 Uniform Unclaimed Property Act contained in Sections 651 through 688

1 of Title 60 of the Oklahoma Statutes. Interest payable under
2 Section 4030.1 of Title 36 of the Oklahoma Statutes shall not be
3 payable as unclaimed property under Section 653 of Title 60 of the
4 Oklahoma Statutes.

5 F. This act requires the complete and proper disclosure,
6 transparency and accountability relating to any method of payment
7 for life insurance policies, annuities and retained assets regulated
8 by the Insurance Department for those currently in force and those
9 issued and delivered on or after January 1, 2016. This act shall
10 not restrict the state or its agent from assisting the insurer in
11 locating beneficiaries or persons otherwise entitled to payment of
12 claim proceeds for policies issued and delivered before January 1,
13 2016, as provided in the Uniform Unclaimed Property Act.

14 G. The Insurance Commissioner may adopt such rules and
15 regulations as may be reasonably necessary to implement the
16 provisions of this section.

17 H. The Insurance Commissioner may in his or her reasonable
18 discretion, after compliance with the Oklahoma Administrative
19 Procedures Act, make an order:

20 1. Limiting an insurer's Death Master File comparisons required
21 under subsection A of this section to the insurer's electronic
22 searchable files or approving a plan and timeline for conversion of
23 the insurer's files to electronic searchable files; and
24

1 2. Phasing-in compliance with this section according to a plan
2 and timeline approved by the Commissioner.

3 I. Failure to meet any requirement of this section with such
4 frequency as to constitute a general business practice which forms a
5 pattern is a violation of the Unfair Practices and Frauds Act.
6 Nothing herein shall be construed to create or imply a private cause
7 of action for a violation of this section.

8 SECTION 5. NEW LAW A new section of law to be codified
9 in the Oklahoma Statutes as Section 4039.4 of Title 36, unless there
10 is created a duplication in numbering, reads as follows:

11 In the event that an insurer:

12 1. Has identified a person as deceased through a Death Master
13 File match through a search described in subsection A of Section 4
14 of this act or other information source;

15 2. Has validated such information through a secondary
16 information source; and

17 3. Is unable to locate a beneficiary located in Oklahoma under
18 the policy, annuity or retained asset account after conducting
19 reasonable search efforts during the period of up to one (1) year
20 after the insurer's validation of the Death Master File match or, if
21 no beneficiary, if the person, as applicable for unclaimed reporting
22 purposes, has a last-known address in this state, then the insurer
23 is authorized to report and remit the proceeds of such policy,
24 annuity or retained asset account due to the State of Oklahoma on an

1 early reporting basis, without further notice or consent by the
2 State of Oklahoma, after attempting to contact such beneficiary
3 pursuant to subsection B of Section 4 of this act. Once reported
4 and proceeds remitted, the insurer shall be relieved and indemnified
5 from any and all additional liability to any person relating to the
6 proceeds reported and remitted, including, but not limited to, any
7 liability under Section 664 of Title 60 of the Oklahoma Statutes for
8 all proceeds reported and remitted to the State of Oklahoma pursuant
9 to this section. This indemnification from liability shall be in
10 addition to any other protections provided by law.

11 SECTION 6. This act shall become effective November 1, 2015.

12 Passed the Senate the 12th day of March, 2015.

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14 _____
15 Presiding Officer of the Senate

16 Passed the House of Representatives the ____ day of _____,
17 2015.

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19 _____
20 Presiding Officer of the House
21 of Representatives
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